

# General Information

## Concessions

The following concessions are available on contracted GoBus services.

*A 10% discount on the equivalent cash fare for all passengers using GoCard.*

*25% discount on the adult cash fare is only available to beneficiaries using GoCard. Children up to and including the age of four must be carried for free.*

Eligibility for a beneficiary concession includes those on a widow's and permanent invalid's benefit, "Superannuation card" holders and qualifying members of the Royal Foundation of the Blind or the Association of Blind Citizens of New Zealand Inc. Beneficiaries are required to show their authorisation card when using their GoCard to purchase tickets. Authorisation cards are available at the Otago Regional Council.

## Optional Concessions

Operators are free to offer their own concessions, for example: *daily and monthly passes*. Check with each operator to see what is available.

## Public Holidays - Apart from Campus Circuit which operates daily including all Public Holidays

Services will **not** operate on the following public holidays:

**Christmas Day, Good Friday, Easter Sunday.**

Public holiday timetables apply for:

*New Year's Day and the day after, 1 and 2 January*

*Waitangi Day, 6 February*

*Easter Monday*

*Anzac Day, 25 April*

*Queen's Birthday Monday*

*Labour Day*

*Boxing Day, 26 December*

Because Otago Anniversary Day is observed inconsistently, notice of the services to be provided will be published in the Otago Daily Times public notices in the week(s) prior to its various observances.

## Street Closures

In the event of road closures and/or detours caused by roadworks, bus services will be re-routed as close to normal routes as possible.

When events/parades close the central roadway between north and south entrances to Moray Place, the following detours will be put in place:

Buses travelling north to **Normanby, Pine Hill, Opoho, Garden Village, Maori Hill via the University** will *turn right off Princes Street into Moray Place*, continue round *the east side of Moray Place and turn right onto George Street* and then continue on their normal routes. There will be temporary bus stops *outside Bracken Court* and in *George Street just past the Moray Place intersection*.

Buses travelling to **Brockville, Halfway Bush, Wakari/Helensburgh** will turn right off *Princes Street into Moray Place* and continue *round Moray Place*, past the Public Library and Town Hall, then *turn right up into Stuart Street* and continue on their normal routes. There will be temporary stops *outside Bracken Court* and in the parking bay outside the steps up to the *Public Library on the west side of Moray Place*.

Buses travelling south and to **Maori Hill via Roslyn, Balaclava and Kenmore** will *turn right off George Street into Moray Place at the Public Library corner* and continue around *the west side of Moray Place, turning right into Princes Street* and then continuing on their normal routes.

There will be temporary stops in the parking bay outside the steps up to the *Public Library on the west of Moray Place* and in *Princes Street* just past Otago House.

Alternative routes for major parades (e.g. Festival Procession) that close significant lengths of George and Princes Streets will be advertised, as will long-term detours resulting from roadworks.

## Complaints

Complaints about services should ideally be in writing and give full details of the time, date, the particular service, the fleet number of the bus and the driver's name (if relevant or possible). Complaints may be made either to the bus company concerned or/then to the Manager Transportation at the Otago Regional Council.

## Liability

Every endeavour will be made to keep to the time and routes as set out in the timetable. However, no responsibility is accepted for any loss or expense incurred by any person because of delay or irregularity which may occur for any reason whatsoever.

## Wheelchair accessible buses

At publication date, there were 37 superlow, wheelchair accessible buses on Dunedin urban bus routes. This was out of a total peak-hour fleet of 49 buses. Citibus run wheelchair accessible buses on all the following services:

Peninsula Monday to Sunday ~ Port Chalmers, except for Monday Friday, 5.15pm service to Ravensbourne hill streets, and weekday services between 6.30am and 6pm on these routes. ~ Waverley ~ Lookout Point ~ Opoho ~ Pine Hill ~ Shiel Hill ~ Corstorphine ~ Balaclava ~ Kenmure ~ Wakari/Helensburgh.

Dunedin Passenger Transport (DPT) operate 12 superlow floor buses they are on all Campus Circuit and Concord/Kaikorai Valley/University services and at varying times on Mosgiel, Green Island/Abbotsford/Brighton, Maori Hill, Garden Village and Ocean Grove routes. Contact DPT on 474 1669 to find out what routes and times these accessible buses are operating.

### Schedule of Contracted GoBus Fares from 28 July 2008

Zone	Adult Cash	Adult GoCard	Child Cash	Child GoCard	Beneficiary GoCard
One	1.50	1.35	1.00	0.90	1.13
Two	2.00	1.80	1.30	1.13	1.50
Three	2.50	2.25	1.50	1.35	1.88
Four	2.90	2.59	1.80	1.58	2.16
Five	3.50	3.15	2.00	1.80	2.63
Six	4.30	3.83	2.50	2.25	3.19
Seven	5.00	4.50	3.00	2.70	3.75

#### Card Discount Key

Adult = 10%  
 Child = 10%  
 Beneficiary = 25%

A child is aged 5-15 or up to and including 20 years if still at secondary school and on presentation of an authorised secondary school photographic identification card